Amanda Giles

231 Holiday Lake Shore Dr.
Barrington, NH 03825
603-244-6589
**ITGAL (mobile phones only)
amanda@amandagiles.com

www.AmandaGiles.com www.LinkedIn.com/in/amandagiles

SKILLS

- WordPress
- PHP
- HTML / CSS
- JavaScript / jQuery
- ASP/VBScript

- Crystal Reports
- VBA, Visual Basic 6
- Access/Excel
- ADO

- T-SQL
- Stored Procedures, Triggers, DTS
- Database Design
- XML
- Photoshop

EXPERIENCE

2006 - Present

Amanda Giles (Self-Employed)

- I work with a variety of clients and web/marketing agencies in ongoing long term relationships
- I offer analysis, development, operational support, training, reporting, and custom software and web site development services
- My focus and specialty these days is WordPress. I do WordPress development using it as a custom CMS as well as writing themes & plugins.
 - Network Events http://www.networkevents.tv/ (CMS for exhibitor sign up and management)
 - Mr. Fox Composting http://mrfoxcomposting.com/ (theme handles sign ups and payments)
 - WaterSmart Software http://watersmart.com/ (theme/CMS including media available only upon signup, Press, News, very visual structure to the content)
 - Sciformix http://www.sciformix.com/ (theme/CMS)

Full portfolio at http://www.amandagiles.com/portfolio

- Reporting projects using Crystal Reports, Excel with VBA, and Access, including:
 - Rewrite of a critical daily sales/production report process spanning several Access DBs into an automated SQL Server DTS
 - Complex Crystal Reports, particularly financial & sales reporting
 - Complex Excel/VBA reporting including layered month long analysis on imported data
- Custom development utilizing Visual Basic, Access, Excel to streamline or enhance various business operations such as an RMA tracking system in Access and Upcoming Shipments Tracker
- Teach WordPress workshops, do one on one training, and write excellent documentation

2003 - 2006

Manager of Operational Support & Development, 2004 - 2006 Programmer Analyst II, 2003

American Satellite & Entertainment, Inc.

- Supervised and mentored team of 2-6 programmers supporting in-house sales, CS, marketing, order processing, and accounting (70% Programming / 30% Managing)
- Maintained and enhanced internal Intranet, software, database, reporting using Visual Basic 6, SQL, ASP/VBScript, JavaScript, ADO, ActiveX objects, HTML, Crystal Reports & XML
- Worked on retail shopping carts for American Satellite and TiVo (business partner) and handled credit card encryption, authorizations, and charging

- Worked extensively writing SQL queries, triggers, stored procedures, DTS and handled database design
- Designed and developed enhancements such as automated invoice auditing, automated vendor fulfillment files, and real-time XML order transfer system with DirecTV and Amazon.com

2000 - 2002

Sr. Programmer Analyst, Information Solutions Group Bottomline Technologies, Inc.

- Created custom interfaces and solutions for internal company-wide use utilizing VB6, SQL, Crystal Reports, VBA, Excel, Access, XML, ASP, PHP
- Created and modified complex financial reporting using SQL stored procedures, Crystal Reports, Access, Excel, and VBA code against the MSSQL databases of the Great Plains accounting software

1998 - 2000

Technical Lead, 2000

Application Programmer, 1998 - 1999

Newmarket International, Inc.

- Designed, spec'ed, and coded advanced functionality using a proprietary language and Visual Basic 6
- Mentored and Managed 9 team members as Technical Lead, also managed bug queue & time lines
- Worked extensively writing SQL queries, views, triggers, & stored procedures on MSSQL
- Created and modified complex Crystal reports against MSSQL Server databases
- Designed, documented and taught internal training classes on SQL and Crystal Reports

EDUCATION

2000 - 2001

NH Community Technical College – Stratham

Returned to school to learn web programming.

June 1998

Franklin Pierce College - Portsmouth

B.S. in Management, Two courses away from a B.S. in Financial Management

1992 - 1995

Boston University & University of New Hampshire

Took core curriculum of a Computer Science degree

OTHER

- ✓ Organizer of the <u>Seacoast WordPress Developers Meetup</u> which holds 2 meetups each month
- ✓ Teach WordPress workshops as well as doing one on one training
- ✓ Adjunct Faculty at NH Community Technical College (Visual Basic, Database Design, Advanced SQL) in 2002-2003
- ✓ Semi-professional Photographer

REFERENCES

- Available upon request
- Recommendations from clients visible online (must log in to view): www.LinkedIn.com/in/amandagiles